**Update – 4 April 2020**

**Eden Area Support**

Cumbria County Council have sent the PC Community Support Network three documents

* A structure chart showing the various agencies from Prime Minister to Local area with reporting lines
* A Data and Information Sharing Protocol. In order for them or us to pass on the personal details of any local individual requiring support the PC Chair has signed up to this Protocol.
* Privacy Notice – basically details how personal information will be securely stored within Cumbria County Council.

The PC and Support Network volunteers are all aware of the sensitivity of personal data and the importance of its security.

**Cumbria Safeguarding Adults Board (CSAB) Update**

As the situation with COVID-19 develops, Cumbria Safeguarding Adults Board and our partners continue to work together and remain committed to protecting adults with care and support needs from abuse and neglect.

During these difficult times we want to make sure, the most vulnerable in our communities are safe and that we protect them. Abuse can happen anywhere and take many forms including, physical, emotional, sexual and financial.  To find out more about how to spot the signs please visit our website at [cumbriasab.org.uk](http://www.cumbriasab.org.uk/).

We are asking members of the public, volunteers and local communities to be vigilant and if they see something, which doesn’t feel right, report it. The key message is 'see something, say something'.

Concerns will always be taken seriously and will be dealt with confidentially.  Professionals will make the necessary enquiries to ensure that the adult at risk is safeguarded from abuse and they are supported to take action and make choices which enable them to retain control over their own life.

If you are concerned that an adult (18 years and over) is at risk of abuse or neglect please call:

* Carlisle and Eden - 0300 303 3249
* Out of Hours 01228 526690
* In an emergency and if the person is in immediate danger, call 999

CSAB will continue to work closely with our colleagues to ensure that we protect the most vulnerable adults in our community. Remember 'see something, say something'.

**Locality update**

Members of the public can now subscribe to locality specific email updates to receive news and information about how public services and local communities are responding to the Coronavirus (COVID-19) outbreak, at [**cumbria.gov.uk/coronavirus/communities.asp**](https://cumbria.gov.uk/coronavirus/communities.asp).